



APPOINTMENT POLICIES:

The average patient will have more than 15+ appointments with us from beginning to end. Personally, we hate to wait for extended periods of time in doctor offices and assume you do to. To make this part of your experience with us as pleasant, efficient, fair, and as responsible as possible we have established these policies:

1. We are expected to run on time. In order to achieve this we under schedule, are highly motivated, and are well equipped. We have more talented assistants and dental chairs than we schedule. Our limitation in this area is unforeseen circumstances such as emergencies. Or multiple staff illnesses. Experience has taught us that it takes a committed team **and** responsible patients for us to avoid making people wait.
2. As much as possible we take people in the order that they are appointed and in the order that they sign in.
3. Someone who has shown up late for an appointment will have an abbreviated appointment or be rescheduled as a courtesy to the people who arrive on time.
4. All long appointments (45 minutes or more) are scheduled for late in the mornings or early in the afternoon to allow for the maximum number of patients in the most desired times.
5. **People are expected to take turns with early morning or after school appointments. Lots of people want them, but there are only so many in a day.**

If you are willing to help us with our commitment to run on time in a fair and responsible manner, please, sign the following line as a sign of your support.

_____ Date _____

Thank you,

J. Michael Hudson, D.M.D.

Hillarie Ryann Hudson, D.M.D., M.S.D.